

Licence agreement

1. Licence issue

The software company Fine Ltd. ("Fine") confirms granting a license for use of the purchased computer program, manual and other accompanying documentation on your computer or the computer under your supervision providing you comply with the following licensing conditions*. Licensing conditions may differ depending on the hardlock used, which serves to protect the software against the making of illegal copies. Local (single computer) and net (computers connected through a net system).

Local licence

Providing you purchase a local version, the following licensing conditions apply:

- The program can be installed on arbitrary number of computers
- The program will not operate unless the appropriate hardlock is used.
- All programs can be installed using a single or multiple hardlock, depending on the number of licenses purchased and specific user requirements.

Network licence

Purchasing a license for installing the program in a network of computers gives you with the possibility of using the program as a multi-user installation under the following conditions:

- The program shall be used in a computer network
- One or more users are allowed to work with the same program depending on the number of purchased licenses, i.e. more users may have an access to the same program, but at a given time the number of users is limited by the number purchased licenses.
- The program will not operate unless the appropriate network hardlock is used.

Multi-licence

Providing you purchase a multi-licence, you can use arbitrary number of local and network licences.

Commercial license

Programs are purchased (or leased) for full price and they can be used for commercial purposes.

Educational licence

We offer significant discounts on software licences exclusively for educational purposes. The licence must not be used for commercial or any other purposes.

Research licence

Research licence is provided for research institutions to use for their research in the fields of geotechnical analyses and modeling at very favourable price. Software can be used only for research purposes and the results cannot be used in the commercial sphere. In the case of the grants the licence is valid only in the grant duration.

Demo version

Demo versions containing all manuals are available for free of charge at finesoftware.eu/download. Demo CD upon request can be also delivered by regular mail for free. No hardlock is needed to run a demo.

Freeware

Freeware programs are full versions of programs and are supplied for free. No hardlock is needed to run a freeware version.

2. General conditions

The hardlock represents the licence. Loosing a hardlock results in loss of the corresponding license. If a hardlock is damaged we offer the possibility of hardlock replacement for the cost of a new hardlock (see [Price list](#)). The old key, however, must be returned.

Software is provided using [Fine Personalized Setup](#), which is always available on the Internet. This tool also maintains future updates. Installation CD is available on request. [User manual](#) in electronic form is available on the internet.

3. Customer support

Basic technical support is provided to all our customers for free via e-mail hotline@finesoftware.eu or through the technical support contact form.

Basic technical support is also provided to users with older versions of our programs. However, we reserve the right to terminate technical support of versions with at least two available upgrades to the current date. You may purchase a single program upgrade or get them through subscribing to Fine Maintenance program.

4. Privacy Policy

By purchasing a software license, the customer agrees to this privacy policy:

- The customer agrees that Fine may use the personal data to process the order and provide support (by Fine or by respective Fine dealer).
- Fine takes reasonable steps to protect client personal information from unauthorised access, use or disclosure.

5. Restrictions

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