

License Agreement

1. License Issue

The software company Fine s.r.o. ("Fine") confirms granting a license for use of the purchased computer program, manual and other accompanying documentation on your computer or the computer under your supervision providing you comply with the following licensing conditions. Licensing conditions may differ depending on the license types.

Local License

Local License (Flexible)

Providing you a local license with a hardlock, the following licensing conditions apply:

- The program can be installed on arbitrary number of computers
- The program will not operate unless the appropriate hardlock is used.
- All programs can be installed using a single or multiple hardlock, depending on the number of licenses purchased and specific user requirements.

Local License (Node-locked)

Providing you a local license with a software key, the the following licensing conditions apply:

- The software can only be used on one computer
- If you buy a new computer, the key can be transferred (if you have the commercial version of software).

Individual programs can be installed using one or more local keys according to individual user needs.

Network License

Purchasing a license for installing the program in a network of computers gives you with the possibility of using the program as a multi-user installation under the following conditions:

- The program shall be used in a computer network or on virtual machines
- One or more users are allowed to work with the same program depending on the number of purchased licenses, i.e. more users may have an access to the same program, but at a given time the number of users is limited by the number purchased licenses.
- The program will not operate unless the appropriate network hardlock is used.

Commercial License

Programs are purchased (or leased) for full price and they can be used for commercial purposes.

Educational License

We offer significant discounts on software licenses exclusively for educational purposes such as trainings or classes. The license must not be used for commercial or any other purposes.

Research License

Research license is provided for research institutions to use for their research in the fields of geotechnical analyses and modeling at very favourable price. Software can be used only for research purposes and the results cannot be used in the commercial sphere. In the case of the grants the license is valid only in the grant duration.

Demo Version

Demo versions (containing user manuals) are available for free of charge at finesoftware.eu/download. Demo CD upon request can be also delivered by regular mail for free. No key is needed to run a demo.

Freeware

Freeware programs are full versions of programs and are supplied for free. No key is needed to run a freeware version.

2. General Conditions

The hardlock or software key represents the license. Loosing a hardlock resp. software key results in loss of the corresponding license.

If a hardlock is damaged we offer the possibility of hardlock replacement for the cost of a new hardlock (see [price list](#)). The old key, however, must be returned. We do not guarantee correct behaviour of our programs or correct analysis results when using any type of dongle emulation.

Software is provided using [Personalized Setup](#), which is always available on the Internet. This tool also maintains future updates. Installation CD is available on request. User guide in electronic form is available on the internet.

3. Customer Support

Basic technical support is provided to all our customers for free via e-mail hotline@finesoftware.eu or through the technical support contact form.

Basic technical support is also provided to users with older versions of our programs. However, we reserve the right to terminate technical support of versions with at least two available upgrades to the current date. You may purchase a single program upgrade or get them through subscribing to Fine Maintenance program. Fine Maintenance provides the user with unlimited access to program updates and upgrades, priority technical hotline and professional engineering support.

4. Privacy Policy

By purchasing a software license, the customer agrees that Fine or its respective dealer may use the personal data to process the order and provide support. The personal data provided by customer will be handled responsibly and in accordance with valid Czech and European legislation – more information at <https://www.finesoftware.eu/privacy-policy/>.

5. Restrictions

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